

Asociatia Caritas Catolica Oradea



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DENTIST'S OFFICE

Fight for the pearly whites

At the beginning of this year, the dentist's office of the Caritas Polyclinic has purchased a micromotor from the generous donation of Peter van der Ven. Through his contribution we also received filters to the compressor. It is a Dutch-made apparatus, and there are no suitable filters for it in Romania. There are approximately 300 patients treated at the dentist's office, from among which at least twenty are very poor or handicapped, so they receive completely free service, while other patients pay. Close to twenty patients see our dentist daily, so the doctor has to work 8 hours instead of six. The dentist's office is so popular, that patients have to be previously scheduled by several days, or even a week in order to get in, even if the doctor does one or two hours overtime each day.

Problems with presupposition

"The lack of time creates difficulties

from the human point of view. You would like to work on, but there is no time. Some patients understand this and wait, while others are impatient. The problem is that mainly the poorest patients are the ones who want everything right away, and if they don't get it, they complain about discrimination. One of the main reasons for this is that they are used to that kind of treatment (discrimination) in other places, the other reason is, that they hardly understand the necessity of scheduling" – Lőrincz Ágnes dental doctor declared. „Apart from this we can work well with the patients. At the beginning of a treatment they are usually a bit frightened, but then they ease up, and the work goes well. One of the positive aspects of my work is that a lot of people come for help and they usually return happily. Another great satisfaction is, when you start working on a terribly looking mouth, and with time and hard work you are able to create a marvelously beautiful set of teeth" – the dentist added.

Professional satisfaction

The dentist's office has several patients who have kept coming back for years now. „There are many patients on long-time treatment. It is a big professional satisfaction that I managed to teach them to come back for monthly controls, and to preventively start treating any little hole. It was a general problem amongst the poor, that they would come to treatment only when it hurts already, and also they would prefer their teeth to be extracted, rather than undergoing longtime treatment" – says Lőrincz Ágnes. The dentist's office momentarily doesn't lack anything and all the medical equipments are functional. However expendable tools and materials are very much needed,

such as latex gloves, dental filling materials, numbing, stiffening materials and sampling materials. Any help in acquiring these would be welcome.

